

## Appendix 1 Standard Rate Table

Service Description	Rate AUD (per minute)	Flagfall
Voicemail Retrieval/Set Up (121, 1211, 1212, 1213, 1218, 1219)	\$0.20	\$0.25
Call Forward	\$0.20	\$0.25
Lebara Customer Care via 126 122	\$0.00	\$0.00
Lebara Customer Care via 1300 126 122 from Lebara Mobile	\$0.20	\$0.25
Lebara Customer Care via 1300 126 122 from other service provider	Service provider's standard rate	
Directory Assistance (15x, 1505, 1507, 011, 0103, 122, 1225)	\$0.20	\$0.25
Directory Assistance (013, 1223, 12455, 118)	\$0.00	\$2.00
Emergency Services number (000, 112, 106, any others auto routed to emergency services)	\$0.00	\$0.00
1300 and 13 Service numbers (13xx)	\$0.20	\$0.25
1800 numbers (18xx)	\$0.20	\$0.25
Inmarsat Numbers	\$15.40	\$0.25
MobileSat (+0145)	\$15.40	\$0.25
Iterra - Remote (0071)	\$0.75	\$0.25
Ships at Sea (12458)	\$5.00	\$0.25
GPRS	\$0.0125 per KB	\$0.00
SMS Delivery Report	\$0.15 per event	\$0.00
SMS – National & International	\$0.15 per event	\$0.00
MMS	\$0.75 per event	\$0.00
Video MMS	\$0.90 per event	\$0.00
Premium SMS/MMS	Charged at advertised rate	\$0.00
Video Call	\$0.20	\$0.25
Standard National Voice	\$0.20	\$0.25
Lebara to Lebara	\$0.00 (1 <sup>st</sup> 10 mins)	\$0.25
International Voice	These are set out on our website and are subject to variation without notice	\$0.25

### Other Charges

SIM Replacement Fee	\$30.00
Number Change Fee	\$75.00
Call Records	\$2.20 per paper bill
Port Out Fee	\$8.00
Reconnection Fee	\$15.00
Port Out Fee	\$8.00
Unbarring Fee (payable when customer requests Lebara to bar a feature of the Service & subsequently requests that the feature be unbarred)	\$27.50
Product return fee	\$30.00

Admin fee for items returned as faulty but not faulty	\$30.00
---	---------